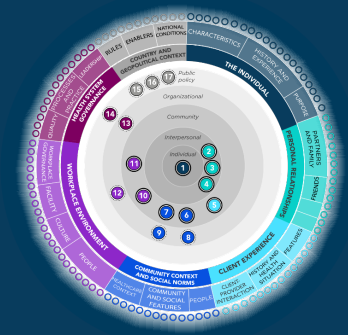


PROVIDER BEHAVIOR

Ecosystem Map Worksheet



Instructions

1. Review and reflect on components and interrelationships in the Provider Behavior Ecosystem Components Detail document.
2. Put a check mark (✓) next to the components you think influence provider behavior in your context in the Selected Components column.
3. Explain reasoning behind selected and unselected components in the Notes column.
4. Conduct assessments and apply tools to identify most influential factors and check against initial assumptions in this worksheet.

INFLUENCE FACTOR	Component Grouping	Components	Selected Components	Notes
THE INDIVIDUAL	Characteristics	Personality type		
		Identity		
		Individual mindset		
		Empathy toward client		
		Perceived autonomy		
		Bias and partiality		
		Attitudes and values		
		Self-efficacy		
	History and experience	Past experiences		
		Personal stressors		
		Perceived norms		
		Power dynamics		
		Gender competency		
		Expertise and skills		

PROVIDER BEHAVIOR

Ecosystem Map Worksheet

INFLUENCE FACTOR	Component Grouping	Components	Selected Components	Notes
PROVIDER BEHAVIOR		Health literacy		
		Healthcare approach		
	Professional purpose	Goals		
		Perceived role		
		Commitment		
	PERSONAL RELATIONSHIPS	Partners and family	Relationship gender dynamics	
Relationship type				
Support and trust				
Relationship health				
Communication				
Attitudes, values, and behaviors				
Culture and religion				
Family roles				
Friends		Social networks		
		Social support and trust		
		Attitudes, values, and behaviors		
Former colleagues		Social networks		
		Professional networks		
Community leaders		Religious leaders		
		Community leaders		

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INFLUENCE FACTOR	Component Grouping	Components	Selected Components	Notes
CLIENT EXPERIENCE	Characteristics	Identity		
		Attitudes and values		
		Financial resources		
		Self-efficacy		
	History and health situation	Health literacy		
		Healthcare experiences		
		Healthcare preferences		
		Expectations for care		
		Experiences of violence		
	Client-provider interaction	Relationship dynamics		
		Agency and power		
		Authority bias		
		Emotional triggers		
		Perceptions		
	COMMUNITY CONTEXT AND SOCIAL NORMS	People and community	Community organization	
Community leaders				
Accountability measures				
Social characteristics		Socio-cultural norms		
		Gender norms		
		Social stigma		
		Discrimination		

PROVIDER BEHAVIOR

Ecosystem Map Worksheet

INFLUENCE FACTOR	Component Grouping	Components	Selected Components	Notes
Healthcare context		Religious influences		
		Social sanctions		
		Health mis/disinformation		
		Healthcare preferences		
		Community definition of quality		
		Expectations for care		
		Community-facility dynamics		
WORKPLACE ENVIRONMENT	People	Skills and capabilities		
		Hierarchy and power dynamics		
		Staffing levels and workload		
		Staff roles and expectations		
		Contracts and compensation		
		Perceived support		
		Professional bodies		
	Culture	Recognition and growth		
		Leadership and management		
		Organizational culture		
		Gender competency		
	Infrastructure	Facility type		
		Physical environment		
		Geographic location		

PROVIDER BEHAVIOR

Ecosystem Map Worksheet

INFLUENCE FACTOR	Component Grouping	Components	Selected Components	Notes
HEALTH SYSTEM GOVERNANCE	Workplace governance	Resource availability		
		Service delivery integration		
		Administrative tools		
		Processes and procedures		
		Training and professional development		
		Measurement and quality assurance		
HEALTH SYSTEM GOVERNANCE	Quality assurance	Monitoring and evaluation		
		Gender competency		
		Provider training and development		
		Provider support structures		
	Process and practice	Guidelines and protocols		
		Resource management		
		Coordination systems		
		Healthcare costs		
		Career advancement		
	Leadership	Policies		
		Ministry and agency roles		
		Family planning prioritization		
		Health system culture		

PROVIDER BEHAVIOR

Ecosystem Map Worksheet

INFLUENCE FACTOR	Component Grouping	Components	Selected Components	Notes
COUNTRY AND GEOPOLITICAL CONTEXT	Rules and Assurance	Targets and auditing		
		Enforcement and compliance		
		Policies and laws		
	Healthcare enablers	Access to services		
		Commodity supply chains		
		Financial resources for healthcare		
		Technical assistance		
	National conditions	Political context and priorities		
		Gender equality		
		Donor ideologies and incentives		
		Social and economic context		