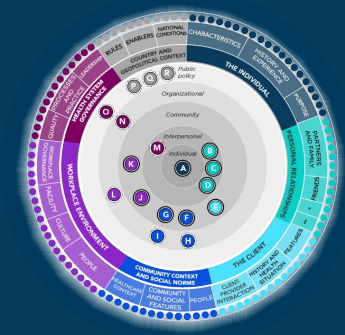


# PROVIDER BEHAVIOR

## Ecosystem Map Worksheet



### Instructions

1. Review and reflect on components and interrelationships in the Provider Behavior Ecosystem Components Detail document.
2. Put a check mark (✓) next to the components you think influence provider behavior in your context in the Selected Components column.
3. Explain reasoning behind selected and unselected components in the Notes column.
4. Conduct assessments and apply tools to identify most influential factors and check against initial assumptions in this worksheet.

INFLUENCE FACTOR	Component Grouping	Components	Selected Components	Notes
THE INDIVIDUAL	<b>Characteristics</b>	Personality type		
		Identity		
		Individual mindset		
		Empathy toward client		
		Perceived autonomy		
		Bias and partiality		
		Attitudes and values		
		Self-efficacy		
	<b>History and experience</b>	Past experiences		
		Personal stressors		
		Perceived norms		
		Power dynamics		
		Gender competency		
		Expertise and skills		

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## Ecosystem Map Worksheet

INFLUENCE FACTOR	Component Grouping	Components	Selected Components	Notes
PROVIDER BEHAVIOR		Health literacy		
		Healthcare approach		
	<b>Professional purpose</b>	Goals		
		Perceived role		
		Commitment		
	PERSONAL RELATIONSHIPS	<b>Partners and family</b>	Relationship gender dynamics	
Relationship type				
Support and trust				
Relationship health				
Communication				
Attitudes, values, and behaviors				
Culture and religion				
Family roles				
<b>Friends</b>		Social networks		
		Social support and trust		
		Attitudes, values, and behaviors		
<b>Mentors, colleagues, and instructors</b>		Social networks		
		Professional networks		
<b>Community leaders</b>		Religious leaders		
		Community leaders		

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Ecosystem Map Worksheet

INFLUENCE FACTOR	Component Grouping	Components	Selected Components	Notes
THE CLIENT	<b>Characteristics</b>	Identity		
		Attitudes and values		
		Financial resources		
		Self-efficacy		
	<b>History and health situation</b>	Health literacy		
		Healthcare experiences		
		Healthcare preferences		
		Expectations for care		
		Experiences of violence		
	<b>Client-provider interaction</b>	Relationship dynamics		
		Agency and power		
		Authority bias		
		Emotional activators		
		Perceptions		
	COMMUNITY CONTEXT AND SOCIAL NORMS	<b>People and community</b>	Community organization	
Community leaders				
Accountability measures				
<b>Social characteristics</b>		Socio-cultural norms		
		Gender norms		
		Social stigma		
		Discrimination		

# PROVIDER BEHAVIOR

## Ecosystem Map Worksheet

INFLUENCE FACTOR	Component Grouping	Components	Selected Components	Notes
<b>Healthcare context</b>		Religious influences		
		Social sanctions		
	<b>Healthcare context</b>	Health mis/disinformation		
		Healthcare preferences		
		Community definition of quality		
		Expectations for care		
		Community-facility dynamics		
<b>WORKPLACE ENVIRONMENT</b>	<b>People</b>	Skills and capabilities		
		Hierarchy and power dynamics		
		Staffing levels and workload		
		Staff roles and expectations		
		Contracts and compensation		
		Perceived support		
		Professional bodies		
	<b>Culture</b>	Recognition and growth		
		Leadership and management		
		Organizational culture		
		Gender competency		
	<b>Infrastructure</b>	Facility type		
		Physical environment		
		Geographic location		

# PROVIDER BEHAVIOR

Ecosystem Map Worksheet

INFLUENCE FACTOR	Component Grouping	Components	Selected Components	Notes
HEALTH SYSTEM GOVERNANCE	<b>Workplace governance</b>	Resource availability		
		Service delivery integration		
		Administrative tools		
		Processes and procedures		
		Training and professional development		
		Measurement and quality assurance		
HEALTH SYSTEM GOVERNANCE	<b>Quality assurance</b>	Monitoring and evaluation		
		Gender competency		
		Provider training and development		
		Provider support structures		
	<b>Process and practice</b>	Guidelines and protocols		
		Resource management		
		Coordination systems		
		Healthcare costs		
		Career advancement		
	<b>Leadership</b>	Policies		
		Ministry and agency roles		
		Family planning prioritization		
		Health system culture		

# PROVIDER BEHAVIOR

Ecosystem Map Worksheet

INFLUENCE FACTOR	Component Grouping	Components	Selected Components	Notes
<b>COUNTRY AND GEOPOLITICAL CONTEXT</b>	<b>Rules and Assurance</b>	Targets and auditing		
		Enforcement and compliance		
		Policies and laws		
	<b>Healthcare enablers</b>	Access to services		
		Commodity supply chains		
		Financial resources for healthcare		
		Technical assistance		
	<b>National conditions</b>	Political context and priorities		
		Gender equality		
		Donor ideologies and incentives		
Social and economic context				